

## CYS Colored TPU Product Warranty

We are pleased to offer a 5-year warranty from the date of purchase on our CYS Colored TPU products.

### Warranty Coverage:

The warranty covers the preservation of surface quality, color, and adhesive strength. At the end of the warranty period, minimal measurable variations in color and surface compared to the original shade may occur; however, these will not affect functionality.

### Warranty Conditions:

- The films must only be applied to suitable and adhesive-accepting surfaces.
- The current installation instructions from CYS Europe must be followed.
- The films must be installed by a professional service provider.
- Damage or contamination caused by external factors is excluded from the warranty.
- The valid care instructions must be adhered to.
- The product should be used under normal environmental conditions in Central European climate zones. Under extreme climate conditions, durability values may vary.
- Permanent use in areas with high environmental pollution (e.g., aggressive industrial emissions) is excluded from the warranty.

### Warranty Service:

In the event of a warranty claim, CYS Europe will replace the material or the material value, including delivery costs. Any additional costs beyond this service are not covered by the warranty but may, in exceptional cases, be handled on a goodwill basis.

### Actual Service Life:

The films are designed for a functional lifespan of approximately 10 years. Under normal operating conditions, the film remains in good condition even after 5 years. However, minor deviations due to aging processes may occur.

### Removal:

CYS films are guaranteed to be removable without residue for up to 5 years. Practical experience also shows that removal is significantly easier compared to PVC. This is because CYS TPU retains its elasticity over a long period and does not tend to crack or chip due to embrittlement.

The condition for ensuring this warranty is a thorough pre-cleaning of the surfaces to be covered, as well as the exclusive use of suitable cleaning agents. Further information is available at <https://cys-europe.de/processing>  
Freshly painted surfaces may only be covered with foil after they have fully cured (at least 8 weeks).

### Important Notes:

Further information on installation instructions, care instructions, and technical data can be found on our website: <https://cys-europe.de>